



NOTHING CONTAINED IN THIS POLICY OR IN ANY OTHER POLICY CREATES A CONTRACT RIGHT. CONSISTENT WITH SOUTH CAROLINA LAW, ALL TEAM MEMBERS ARE EMPLOYED "AT WILL," WHICH MEANS THAT THE TEAM MEMBER HAS THE RIGHT TO TERMINATE HIS OR HER EMPLOYMENT AT ANY TIME, WITH OR WITHOUT NOTICE OR CAUSE, AND THAT PRISMA HEALTH AND/OR ITS AFFILIATED ENTITIES RETAIN THE SAME RIGHT.

## PATIENT SAFETY AND QUALITY IMPROVEMENT

**Approved Date: 05/24/2021** | **Effective Date: 07/01/2021** | **Review Date: 07/01/2023**

**Scope:** (Check which locations apply to this policy)

Prisma Health-Midlands		Prisma Health-Upstate	
X	Prisma Health Baptist Hospital	X	Prisma Health Greenville Memorial Hospital
X	Prisma Health Baptist Parkridge Hospital	X	Prisma Health Greer Memorial Hospital
X	Prisma Health Richland Hospital	X	Prisma Health Hillcrest Hospital
X	Prisma Health Tuomey Hospital	X	Prisma Health Laurens County Hospital
X	Prisma Health Children’s Hospital-Midlands	X	Prisma Health Oconee Memorial Hospital
X	Prisma Health Heart Hospital	X	Prisma Health North Greenville Hospital
X	PH USC Medical Group	X	Prisma Health Patewood Hospital
x	Provider based facilities associated with Prisma Health-Midlands hospitals	X	Prisma Health Surgery Center - Spartanburg
		X	Prisma Health Marshall I. Pickens Hospital
		X	Prisma Health Children's Hospital-Upstate
		X	Prisma Health Roger C. Peace Hospital
		X	Prisma Health Baptist Easley Hospital
		X	University Medical Group UMG/PIH
		x	Provider based facilities associated with Prisma Health-Upstate hospitals

**Policy Statement:**

Prisma Health is responsible for oversight and documentation of resident engagement in improvement processes within patient care and the clinical learning and working environment. Residents are expected to participate in quality improvement and patient safety activities in accordance with system efforts and goals.

**Associated Policies and Procedures:**

- Certificate of Graduation
- Clinical Experience and Education
- Clinical Responsibilities, Teamwork, and Transitions of Care
- GMEC

**Definition(s):**

**Clinical Learning and Working Environment:** teaching hospitals, medical centers, health

systems, and other clinical settings affiliated with ACGME-accredited sponsoring institutions where residents/fellows conduct clinical and professional work related to training

**Patient Safety:** the prevention of errors and adverse effects to patients associated with health care

**Quality Improvement:** systematic and continuous actions that lead to measurable improvement in health care services and the health status of targeted patient groups

**Procedural Steps:**

1. All residents/fellows receive regular education in patient safety and quality improvement during training. This training includes efforts focused on out-patient and in-patient activities.
2. Prisma Health provides mechanisms for residents/fellows to report errors, adverse events, unsafe conditions, and near misses in a protected manner that is free from reprisal, and to contribute to inter--professional root cause analysis or other similar risk-reduction teams.
3. Prisma Health provides data to improve systems of care, reduce health care disparities, and improve patient outcomes; and facilitates resident/fellow participation in inter---professional quality improvement initiatives.
4. Prisma Health conducts annual surveys on culture and patient safety, with regular resident/fellow participation. Resident/fellow results are shared with appropriate committees for improvement initiatives around quality and patient safety, when available.
5. Patient safety or quality improvement activities or projects are recorded in the GME Resident Management system.

**References:**

ACGME Glossary of Terms

ACGME Common Program Requirements I.B.3

ACGME Institutional Requirements

**Appendices/Form(s):**

None

**Program Director Signature(s) and Date:**